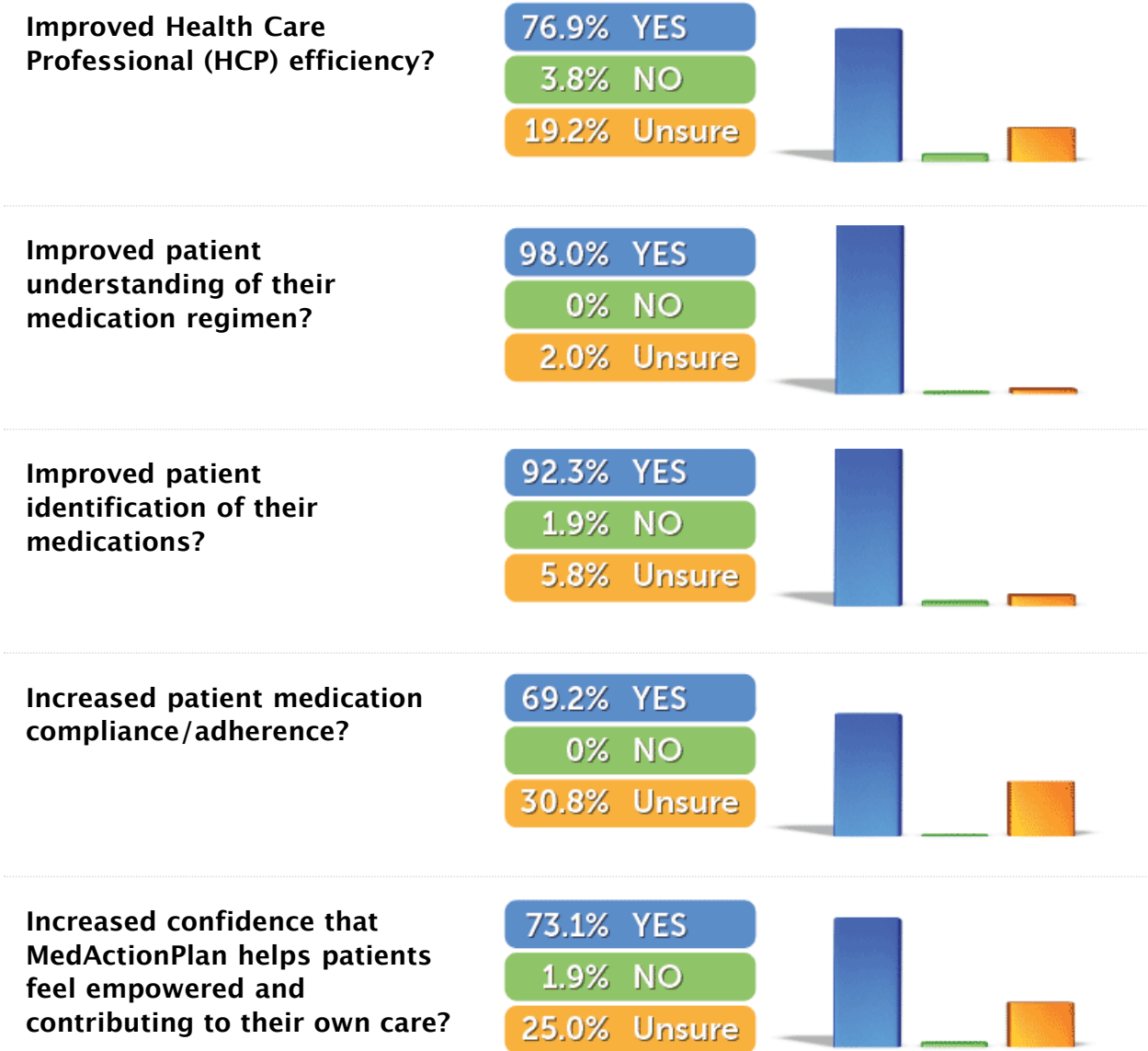


ITNS MedActionPlan User Survey



Following are some highlights from the MedActionPlan User Survey conducted independently by the [International Transplant Nurses Society \(ITNS\)](#) in the first quarter of 2011. The survey had a 40% response rate.

As a user of MedActionPlan.com, have you seen improvements in the following:



Describe any changes in the way you practice or the way you care for your transplant patients has changed since the utilization of MedActionPlan.com:

- “ Medactionplan has allowed me to reconcile medications quickly, giving me more time to spend with the patients.”
- “ A simplified list at discharge has greatly decreased anxiety for families.”
- “ Our physicians would like the whole hospital to use this system!”
- “ I have utilized MAP ever since I started as a transplant pharmacist in 2008. No other module even comes close to simplifying medication regimens for our patients who take 10+ prescriptions/day. We recently had computer difficulties utilizing the default prednisone taper and all it took was one phone call for this issue to be resolved in a very timely manner!”

Describe what you feel are the best features or advantages of using MedActionPlan.com at your facility:

- “ Continuity of care between inpatient and outpatient services. Consistency in medication lists. It has definitely helped the Medication Reconciliation for these patients.”
- “ Easier discharges.”
- “ Extremely easy to use, the whole team can access the patient's schedule.”
- “ The vivid pictures of transplant patients' *many* meds makes it much easier for them to recognize their meds.”
- “ It's easy to use! I have trained several other pharmacists/RNs on MAP and it only takes maybe one or two demonstrations before they can easily navigate through the module themselves.”
- “ It is an excellent tool for patients and really allows them to feel like they can manage their medications. It helps them realize their new medications aren't as 'scary' as they thought. It is also very efficient because it allows us to have preselected medications and medication regimens to match our inpatient protocols.”

How has the utilization of MedActionPlan.com at your facility changed or improved patient education understanding or patient care?

- “ Decrease in med errors at home and increase in patient understanding of med doses.”
- “ Patients always have an updated medication list that matches a medication list that we have. Also, it has helped communication between inpatient and outpatient practitioners.”
- “ We have many English as second language pts, the visual aspects of MAP are key to overcoming language barriers at our center.”
- “ It is a concise format for our transplant patients receiving > 12 medications. It lines up nicely with their pill box so it is clear what they should take when.”

How would you rate the use of MedActionPlan in improving patient care and medication adherence at your facility?

